

Sunrise Quarterly Report

Q3 2016



Greetings from Sunrise, Cambodia!

Dear all, our family in the Lord,

It seems so fast from one quarter to the next, and now it's time again for our sharing with you!!! Some people say that time is fast or slow according to our situation: if we are having good times, then we feel like time is moving by fast. So since time seems fast to us we must be receiving many blessings from the Lord!!

We thank God for all His care and his providing hands. The situation we feel like we are going through is like the story of a poor widow with her child. She had only a little oil and a little flour in her hands to make their last meal, but she obeyed God and received abundant blessings.

We feel this experience from God now. He has been providing us experiences to teach us to trust in Him and to see His mercy and love more.

We are concerned this fall because we know that our current donors (the two large ones) will stop giving in 2017. One has given away all their money, and the other is shifting it's focus. We could be fearful about our future, yet we choose to be continuing God's ministry every minute!!!....Yes, this is amazing!

So please keep continuing pray for us during this quarter! And look around you for God's blessings in your life.

Darany Hang, Sunrise program director

Susan Smith, InnerChange




Children's Education Program client:

Hello! My name is Roeun Srey Pheak. I am 14 years old. I have 2 siblings I'm living in Toul Viheah village and studying at grade 8th for this coming year.

I'm so excited to share my life to you all, who are reading my story today.

In my past days, my parents met many troubles and were so poor because they were both living with HIV for years.

I was trying so hard for my education. When my mother gave me some moneys to take to school, I'd never buy any snack at all because I had to save it for the extra learning fees I needed. It's not a large amount of money she gave me: it's just only 600 riel (19 Canadian cents) or some lucky times it goes to 1200 riel (38 cents) according to my mother's income each day. I could pay for 1 subject of extra learning class when I got 600 riel and 2 subjects when I got 1200 riel. I could not study any subjects regularly, but constantly changed from one subject to another in hopes of keeping up with the information, according to my money in hand. So I felt like I was trying so hard to run after the others who studied regularly. (Note: in Cambodian schools, many teachers teach a minimum of the material during the regular school hours, and then add needed information during extracurricular paid tutoring sessions—this is a way that teachers earn enough to care for their families.)

After I've got into the children service of Sunrise, I have been supported in many needs such as: School uniforms, school supplies and extra learning fees.

Presently, I have some money for going to school like the others such as my friends. I can afford 3 subjects routinely for the extra learning class. My education is better and I am a number one in my class. My parents are so proud of me, and I am also proud of Sunrise support and care. I thank all of you who have given me an opportunity to have hope for my future. I have a dream to be a good doctor if I'm able. Thank you!!



Prison Feeding Program story

Hello! My name is Met Phal. I'm 52 years old. I used to be a soldier in my past life, moving about many places. So I had 3 wives during those years. After I got shot on my mission, I got a wound on my head. It caused me a seizure with convulsions at least 2 times monthly.

Since that time, I could not work hard. I came to live with my second wife Mrs. Chinn Pha, a 53 years old lady living in Tropeang Tasok village, Trea commune, Kampong Cham.

We have 2 children in our family, my wife is a farmer. One day one of my wife's relatives invited me to join his small party for his new house and we had some food and some alcohol to drink.

After some hours we all got drunk and a guy looked down on me and insulted me as a useless person, so I was angry and shameful then I threw a piece of wood at him. Then I was put in prison for 18 months because of physical violence.

In the prison I was so lonely because my family was not able to visit me. I had no one to help me meet my needs (extra food, for example) like the other prisoners. I was so upset and fell into desperate state. I had to clean the floor near the toilet for a place to sleep; I had no choice because I was a weak person that couldn't protect myself from my cell mates.

In this prison I had found out that there is only Sunrise who helps the people here. Its staff always provide us with love and care. They provided nutritious food, medical care, mental health lessons and even soap for our hygiene need (a packet of powdered soap was provided for washing the eating dish, clothes, or body).

Around 4 months before I left the prison, I received medicine from Sunrise service that help me get better. I haven't had any convulsions these past few months. I also received great food—tastier than the food from my own family!

I heard about Jesus's love via sharing through a meal's time weekly. I don't know much because I lack education but I could see God's love through Sunrise's deed.

Now I've been set free to live in my community. I remember well on the last day when I was ready to leave the prison, Mrs. Sidon gave me 10000 riel to help pay for my travel. I was so excited for her compassion on me.

Today, I'm visited by Mrs. Darany and Mr. Chhun, they come to visit me and to tell me more about God. Now I would like to say thank you to all of you both Sunrise and its donors who provide our needs in the hard situation in prison. Please keep continuing all your services there, because it is very helpful to me and others who really need it.

My family is so poor. I have to help them with some work, whatever I can do. My wife believes in Buddha. She's following animistic practices and also making sacrifices to our ancestors' spirits like others in our community do. There is a family who is my wife's relative that believes in Jesus. They usually encourage me to join in Christian small groups in my village. I don't understand much about God!! I have my health problem!! I don't know how to think or to decide between these faiths, so please keep praying for me!!



Story of a Ratanak Medical Care client:

My name is Mat Savy, I'm a 35 years old and widow. I have 3 kids living in a small room at the back land of the prison.

My husband was a prison guard and he had salary to support our family when he was alive. After he died of AIDS, my family became worse off as time went on. I was transmitted HIV from my husband. My health is not good like before. It has become a problem for me to stand all day to do my job, but I have to earn a living for me and my kids also.

After I received in Sunrise home based care service for some years, I can report that it has been a great help in my life—a helping hand. I have Sunrise staff to visit me and help me think and solve my problems. I'm not so lonely! I just want to say thanks to Sunrise that is always here with me to see my situation of need.

This year my house's roof became broken. When raining season came, we were challenged with many holes in the roof which let the rainwater come upon us, even though we tried to cover it with some plastic bags. Our situation was difficult because we had no place to sleep and some of our clothes were wet.

Yes, it was so bad when we came home from the whole day working, tired and weak, to meet rain leaking into our home!! I don't want to show my groaning complaining, but I just want you to know my hardship. Sunrise has help me to solve it this past month!! Here is my new roof!! We are all enjoying it so much!!

Thank you Jesus!



Prayer Requests

Please pray for:

- *Staff and clients' health & safety during hard periods of weather with rain. During this season we can get very wet during travel, maybe cold, and the roads are not safe. The prison won't allow the prisoners out of their cells for any programs when it is raining.*
- *Keep asking God to bless us with more power, love, joy, peace, patience and wisdom in working together.*
- *Continue to pray for all of our staff to understand the new reporting format and how to measure outcomes properly.*
- *Pray for our staff they are discouraged to hear Ratanak will stop funding its projects by the end of this year. Our other donor is sunsetting because they have given away all their funds. We haven't finalized any new donors to support us yet, though we have applied to three places and are waiting to hear. We need to find other groups to receive our proposal.*
- *Continue to pray for God to show us for the real needs in our society for next year's project (2017), as we are learning and doing a little research with another organization who is working on the issue of diabetes.*
- *Continue to pray for more opportunities to share about God. Pray also about cults who have stolen the sheep in many areas where we work.*
- *Pray for our leaders Susan, Mark and Sue for wisdom and good health and to have enough time to help Sunrise with all its needs.*
- *Thank God for the new prison director Mr. Hun Khei who has good relationship with Sunrise now, please continue to pray for him more for being open minded and to be a good person in charge of the prison.*
- *Pray for training opportunities for our staff. We would like to do the following trainings:*
 - *Vision & Mission of Sunrise going forward*
 - *Helping those who have experienced grief and trauma*
 - *Further training on M&E methodology*
 - *Planning Cycle...*



The charts on the following pages are prepared for certain components of the Sunrise program to meet the requirements of one donor for monitoring and evaluation. Please enjoy them if you wish.

Learning, Improvement & Holistic Impact

Strengths	Weaknesses	Recommendations
<p>Prison clinic:</p> <ul style="list-style-type: none"> -Strong relationship connection with LICADO staff -We received appreciation from the prison staff and especially Mr. Dara (one of prison health staff). He said we have solved many prisoners' health problems that helped decrease sending them to K/Cham Hospital. -We have served the blood pressure patients on time while they were out of medicine. (Licado provided them a kind of medicine to care for blood pressure, but sometimes it didn't come as planned, so the sick were running out of medicine to use daily). -We have good relationship with Mr. Hun Khei the new prison director. -We have served the prisoners' dental needs through a dental clinic held for 3 days (155 clients served) 	<ul style="list-style-type: none"> - It is difficult to follow up on the health of the prison patients, because they move around from one building to another and even one prison to another. The prison administration has not been helpful with this and is reluctant to allow us to follow up—it would cost a lot of time for them to figure out which patients we need to see, find out where they are, get them from their cell or daily programmed activity (vocational training, Bible study, kitchen duty, etc.), let them visit the clinic again, and take them back. 	<ul style="list-style-type: none"> -Try to build relationship with prison administrative officers -No follow-up is expected in the way the indicators are currently written.
<p>N/A</p>	<ul style="list-style-type: none"> -Some sick prisoners with small problems (diarrhea, etc) have mentioned during their clinic visit that they have been diagnosed with diabetes or HIV. They are currently patients of the regional hospital. They can only get their medication during routine regular doctor's appointments at the hospital, but the prison does not have the capacity to take them to all their scheduled appointments. They have asked us to help solve this 	<ul style="list-style-type: none"> - The prison has reported that they don't have enough gasoline for transport for these appointments. -We could help pay for the gas, but we would need more funds. -We can also speak to the hospital doctors, asking them to schedule all the prisoners on the same day, but we haven't had success in the past getting the doctor's cooperation.

	problem with the prison staff.	-Botra will do a budget for gasoline with Dara (from the prison officials) in Q4.
<u>Prison Feeding program:</u> -We have prepared guidelines describing health conditions prisoners might have that would benefit from our feeding program, to help select prisoners to participate.	-Several patients were moved or released from the prison without our knowledge. We lost the opportunity to measure their health improvement before they left.	-Our staff will ask the prison patients' details and write down their leaving date when they come for an interview before joining our feeding program. .
-Have time for lessons' sharing during meal. (Domestic Violence, Walking on the ways of peace, Forgiveness)	N/A	N/A
-We have a good relationship with motor skill students behind our meal shelter and the people surrounding it. (The motor skill class is usually very noisy, but they agreeing to stop the noise during our teaching and sharing)	N/A	N/A
<u>Home-based care program:</u> -During the rainy season, when there are many illnesses such as head colds that are serious threats for people with HIV, we have helped care for these problems quickly while they are still manageable.	N/A	N/A
-We have helped a patient and their family solve a problem with domestic violence.	N/A	N/A
-We have made a list of the clients who are still have faith in God to encourage them to go to church. Most of them have good	- A few of them still went to the cults.	-We will find more time to meet with them for more explanation.

relationship with the churches.		
<p><u>Education Program:</u></p> <p>.N/A</p>	<p>-Three teachers had not completed the tracking books by the end of year (July). They haven't properly transferred the grades from their teacher record book, but instead just used the same score from the previous month.</p>	<p>-Chhun will discuss this with the teachers and recommend 2 choices: 1-Ask them to make only for our children firstly. 2-Ask to take photos from their teacher's book for the students' information.</p>
<p>-There are 2 teachers let the students learning during vacation months (Aug&Sep) free of charge because the teacher was moved by our example of caring for these students.</p>	N/A	N/A
<p><u>Infant formula program:</u></p> <p>-We have bought extra infant formula products to put in stock to solve when the company ran out of stock.</p>	<p>-We heard that the Health Ministry has been encouraging their agents to follow the National Guidelines that say HIV mothers should be breast-feeding their babies.</p>	<p>-Our staff will find out the real information from the government health staff by Q4.</p>
<p>-We have shared about God with the clients while we are teaching them on how to use formula each time.</p>	<p>-The 4 children we lost track of 18 months test from last quarter, could not solve: -2 moving to other places and couldn't contact. -2 are in SR HC service. Their parents don't want to allow for the test even if we pay to bring them to the K/Cham Hospital.</p>	<p>-We will continue to work with AUA/AFH to help out with tracking on the other 2 children/parents whereabouts</p>

Prison Feeding Program

Inmates at the provincial prison are given only a bare minimum amount of food per day. There are sick prisoners need more than the amount of food provided by the prison in order to reach full recovery.

Objectives	Planned Results (Target Indicator from logframe)	Actual Results for the past quarter	If your results were different from expected, why?	What changes will be made to ensure the target indicators are achieved in the next quarter?
<p>Output 1: <i>Provide food for ill prisoners</i></p>	<p><i>30 prisoners will be served at least 41 meals each quarter</i></p>	<ul style="list-style-type: none"> • # of Prisoners: <ul style="list-style-type: none"> - Beginning: 30 - New: 14 - Stop: 14 - End: 30 - Total Served: 44 people • # of Days: 46 <p>100% indicators achieved</p>	<p>Note: This quarter had 53 weekdays, however, our staff did not serve the prison on:</p> <ul style="list-style-type: none"> -4 days for mourning the prison director Mr. Youn Pov's death. -3 days for Pchum Ben holidays <p>leaving 46 days served</p>	<p>N/A</p>
<p>Outcome 1: <i>Prisoners will gain or maintain their weight</i></p>	<p><i>80% of prisoners gained weight or stayed the same</i></p>	<p>There were 43 participants weighed:</p> <ul style="list-style-type: none"> - 14 participants gained weight and became healthy enough to be discharged from this program. - 12 participants were gaining weight but still weak. - 16 participants had stable weight. - 1 participant was losing weight. <p>42/43=98%; indicator achieved</p> <p>*We also used BMI formula for adults from WHO with 29 clients, giving the results as below: -32/43=74% are in the proper weight/BMI range -11/43=26% are underweight.</p>	<ul style="list-style-type: none"> - We could not weigh one man who has disabled legs (he got an accident falling from the palm tree over 10 years ago). Because he is sitting in a wheel chair, we could not weight him. - One man who lost weight is a new client. <p>Even though 26% have low BMI, we are pleased with this result, because they are comparing prisoners to normal people outside the prison who have enough food to eat.</p>	<ul style="list-style-type: none"> - We will check him and stop him in Q4 if he is better.

Prison Medical Program

Objectives	Planned Results (Target Indicator from logframe)	Actual Results for the past quarter	If your results were different from expected, why?	What changes will be made to ensure the target indicators are achieved in the next quarter?
<p>Output 1: <i>Sunrise medical staff will accompany the prison doctor in the clinic, cooperate to examine the patients, and give medicine as prescribed</i></p>	<p><i>At least 35 days served in clinic per quarter</i></p>	<ul style="list-style-type: none"> • # of patients: 410 (F26) *Included are new 141 (F13) and 269(F13) continuing from Q2. • # of patient visits:468 • # of days: 24 <p><i>53 weekdays per quarter (TWThF) less 29 days' work was not possible = 24 days served</i></p>	<p><i>The reasons affecting clinic service:</i></p> <ul style="list-style-type: none"> • 4 days for mourning the prison director Mr. Youn Pov's death. • 3 public holidays for Pchum Ben. • 3 days for Prison prepared religious activity for Pchum Ben. • 2 days for Ministry of Interior visited prison. • 10 days for the human rights organization LICADO used the exam room. • 6 day for nurse sick days & vacation. • 1 day for OD meeting. • 1 day for Ratanak monitoring meeting. • 2 days for Dental clinic. • *Note: A special one-time dental clinic was sponsored at the prison by Sunrise and treated 155 patients 	<p><i>Licado has assisted in the medical clinic like we do for many years, but they do so inconsistently (whenever they have a visiting medical team). Since their agreement with the government is older than ours, they get priority, but since they can't come every day, the prison still needs us. We can't change this situation and accept it. When the Sunrise medical staff is unable to go to the prison, he can do more Home Based Care visits</i></p>
<p>Outcome 1: <i>Prisoners have caring treatment and receive medication without paying for it.</i></p>	<p><i>95% of prisoners that come to the clinic and need medication will receive it free of charge.</i></p>	<p><i>100% of prisoners that came to the clinic and needed medication received it free of charge.</i></p>		

Education Program

Children of parents living with HIV face the risk of acquiring HIV, discrimination, shame, loneliness, and a lack of opportunity to study. Often they must work to help support the family.

Objectives	Planned Results (Target Indicator from logframe)	Actual Results for the past quarter	If your results were different from expected, why?	What changes will be made to ensure the target indicators are achieved in the next quarter?
<p>Output 1: <i>Meet with the student &/or parents to encourage school attendance, tutor (for grades 1-3), and provide accountability for doing homework</i></p>	<p><i>25 students who are children of HIV+ clients</i></p> <p><i>5 visits per student per quarter</i></p>	<ul style="list-style-type: none"> • # of students: 31 (F17) • # of students being tutored (grades 1-5): 14 • # of children visits: 209 • # of parent visits: 7 • # of students receiving assistance with tutoring fees: 17 <p><i>31/31=100% of the students were visited more than 5 times.</i></p>	<p>N/A</p>	<p>N/A</p>
<p>Output 2: <i>Meet with the student's teacher to follow up on student progress</i></p>	<p><i>15 teachers</i></p> <p><i>2 visits per teacher per quarter</i></p>	<ul style="list-style-type: none"> • # of teachers: 23 • # of teacher visits: 31 <p><i>(1.35 visits per teachers=0%)</i></p>	<p><i>This quarter Chhun just visited the teachers in July. The other 2 months were school vacation)</i></p>	<p>N/A</p>

<p>Output 3: <i>Support students with whatever they need to stay in school, such as bikes, uniforms, books, and tutoring fees.</i></p>	<p><i>100% of students lacking basic school supplies (uniforms, bicycles, notebooks) receive the necessary items</i></p> <p><i>12 monthly tutoring fee payments to the teachers for 100% of children enrolled in tutoring</i></p>	<p><i>We do the annual distribution of basic supplies in October.</i></p> <p><i>100% of the teachers of students enrolled in tutoring received tutoring fees</i></p>	<p>N/A</p>	<p>N/A</p>
<p>Outcome 1-3a: <i>Students have sufficient accesses to school materials and are regularly attending school.</i></p>	<p><i>85% of the students attend 85% of the days that school is in session.</i></p> <p><i>100% of students do not drop out of school or miss class because they lack transportation or supplies</i></p>	<p><i>96% of the students attend school 96% or more of the days (53 days) (26/27=96%) Indicator achieved</i></p> <p><i>*1 student (4%) who has attended under 85% of the day is a girl who told us she had health's problem but it's unrelated to school fees or supplies.</i></p> <p><i>100%</i></p>	<p><i>*We have found out that there are 4 kids who are kindergarteners who have no tracking book, so we withdraw them from the total amount of the children 31 above (31-4=27)</i></p>	<p><i>*The holistic staff will be counselling with her in Q 4.</i></p>

<p>Outcome 1-3b: <i>Improved academic performance.</i></p>	<p><i>85% of students receive a passing grade of 5.00 or above(a grade which allows promotion to the next grade at the end of the year).</i></p>	<p><i>90% of students received a passing grade of 5.00 or more.</i></p> <p><i>28/31=90% Indicator achieved</i></p>	<p><i>*Those 3 kids from last quarter who are very weak on their educational foundation. We have tried with all our best.</i></p> <p><i>-1 who has independent life that her parents are working for the whole day and no one at home to taking care of her. We have visited her many times but she is still not want to have extra learning and she seems not like studying</i></p> <p><i>-1 others, his memories is so weak and very difficult to learn. Chhun has visited him more than usual and he could calculate the numbers and could reading better.</i></p> <p><i>-1 other is near reaching the indicator. He could read better now.</i></p>	<p><i>-1 girl who does not like studying, we have planned to meet with her parents to see how to help her, if it still no way to help, we will stop her from visiting service.</i></p> <p><i>-2 other boys we have planned to visit 4 times monthly for more teaching.</i></p>
<p>Output 4: <i>Make memory book with students and their parents to preserve the child's family history</i></p>	<p><i>Make 5 memory books in a year.</i></p>	<p><i># of memory books this quarter: 1</i></p> <p><i>Annual total:5</i></p>		
<p>Outcome 4: <i>The child can tell something of his own history</i></p> <p><i>(Note: these books are typically made with pre-schoolers, who can't read them yet.)</i></p>	<p><i>100% of children who receive a book can tell something of their history in an age-appropriate way</i></p>	<p><i>100% of children who receive a book (4 kids) can tell such as:</i></p> <ul style="list-style-type: none"> <i>- Parents' name</i> <i>- Own age</i> <i>- Place of birth</i> <i>- Siblings</i> <i>- Who is they love most</i> <i>- What are they fond of....etc.</i> 	<p><i>(Note: these books are typically made with pre-schoolers, who can't read them yet.)</i></p>	<p><i>-Chhun will make a list of the children who cannot remember their back ground well to ask them about their memory book when he visit them for more help.</i></p>

Infant Formula Program

Women may understand that an HUV infection put their baby at risk of poor health or HIV transmission, and so they may try to protect their baby by spending an exorbitant portion of their budget on formula, or changing to rice milk, which is not sufficient to maintain proper growth or health.

Objectives	Planned Results (Target Indicator from logframe)	Actual Results for the past quarter	If your results were different from expected, why?	What changes will be made to ensure the target indicators are achieved in the next quarter?
<p>Output 1:</p> <p><i>Give formula powder for first 12 months to babies whose mothers have HIV and get ARVs</i></p>	<p><i>Serve 20 babies per quarter</i></p> <p><i>Distribute cans of infant formula per quarter:</i></p> <ul style="list-style-type: none"> • 240 cans for 0-6 mo • 180 cans for 6-12 mo 	<ul style="list-style-type: none"> - # of babies: 11 (G6,B5) - Beginning: 11 (G6,B5) - New : 0 - Stopped: 2(G1,B1) - Died: 1(G) End:8 (G4,B4) Total served: 11 • # of cans of formula for babies 0-6 months: 86 • # of cans of formula for babies 6-12 months: 106 	<p><i>The number of babies has been decreasing. In fact the Health Ministry has encouraged health department and Hospital to practice the National Guidelines, counselling the mothers with HIV who are using ARV (correctly or incorrectly) to breast-feed their babies. One of the mothers did it, and the result was safety for her child—no HIV transmission.</i></p>	<p><i>*Our staff will plan to meet with a health center director to find out the information for more clear in Q4.</i></p>
<p>Outcome 1a:</p> <p><i>The baby will not receive the HIV virus from the mother.</i></p>	<p><i>90% of infants that were negative at 1.5 months and are still in our program at 12 months remain negative at 18 months</i></p>	<ul style="list-style-type: none"> • No new babies for taken test at 1.5 months this quarter. • The 4 babies whom we haven't got their test results in Q2: <ul style="list-style-type: none"> -2 babies who are in our HBC service, we have explained and encouraged their parents many times but they avoided taking the tests. -2 other babies who are not in our service, we have contact with 	<ul style="list-style-type: none"> • <i>There is a baby who need to make test 18 month in this quarter but the mother didn't come to make it yet</i> 	<ul style="list-style-type: none"> • <i>We are waiting to hear from AUA staff</i>

		<i>AUA staff but they lost tract of them.</i>		
<p>Outcome 1b: <i>Babies will gain weight appropriately to support good health.</i></p>	<p><i>90% of babies have a weight that is appropriate according to the age of the baby on the WHO standard weight chart: above the red zone.</i></p>	<p><i>90% of the babies are in the green zone of the WHO standard: exceeds expectations.</i></p> <p><i>*In the 11 babies served above:</i> <i>-9 are in green</i> <i>-1 stayed in yellow</i> <i>-1 died (didn't weigh)</i></p> <p><i>9/10 = 90%</i></p>	<p><i>-One of the babies (6%) is staying in yellow level zone of the WHO standard. Even so, this baby has a good health, he just slow to grow.</i></p> <p><i>-1 dead baby: she was sick. It was not related to a formula milk problem. She had a kind of severe flu.</i></p>	<i>N/A</i>
<p>Output 2: <i>Teach mothers how to properly use formula</i></p>	<p><i>100% of mothers receive instruction for the first three months when they pick up formula.</i></p>	<p><i>No new mother in this quarter.</i></p>	<i>N/A</i>	<i>N/A</i>
<p>Outcome 2: <i>Mothers understand how to use formula in a way that protects health of the baby.</i></p>	<p><i>80% of the mothers score 60% correct answers on how to use formula</i></p>	<p><i>100% of the mothers who have surveyed (2 mothers in this quarter) score 60% - 75% for correct answers.</i></p> <p><i>The average score was 67.5%.</i></p>	<i>N/A</i>	<i>N/A</i>

Home-Based Care Program

Poverty of HIV families leads to lack of food, lack of information on how to care for their own health, and easy of acquiring other common illnesses. Their variable health situation, coupled with discrimination from society leads to a loss of hope and further loss of health, a vicious cycle that leads to being unable to take responsibility for improving their own situation.

Objectives	Planned Results (Target Indicator from logframe)	Actual Results for the past quarter	If your results were different from expected, why?	What changes will be made to ensure the target indicators are achieved in the next quarter?
<p>Output 1: <i>Coordinate health care for people with HIV by visiting, taking vital signs, and giving advice, training, & basic medicines.</i></p>	<p><i>35 clients in the program</i></p> <p><i>4 visits per family per quarter</i></p>	<ul style="list-style-type: none"> • <i># of people served in the program: 37</i> <ul style="list-style-type: none"> - <i>Beginning: 35 (M 11, F 24)</i> - <i>Stopped: 0</i> - <i>New: 2 (M1,F1)</i> - <i>Died:1(F)</i> - <i>End: 36 (M 12, F 24)</i> • <i># of client visits: 205</i> • <i>Out of the 35 clients that were part of our program the whole quarter:</i> <ul style="list-style-type: none"> -<i>35 of them received 4 or more visits.</i> <p><i>35/35= 100% indicators achieved</i></p>	<p><i>N/A</i></p>	<p><i>N/A</i></p>

<p>Outcome 1: <i>Clients understand how to use their ARV's, and also know what to do in case of common illnesses.</i></p>	<p><i>Q1: 50% of clients know 50% of information</i></p> <p><i>Q2: 60% know 60%</i></p> <p><i>Q3: 70% know 70%</i></p> <p><i>Q4: 75% know 75%</i></p>	<p><i>We surveyed 32 people (91% of the 35 clients that were with us the full 3 months).</i></p> <p><i>* 3 others of the 35 clients (9%), are young children that can't learn much about health.</i></p> <p><i>-100% of them scored over 70%. There are:</i></p> <p><i>-18 of them scored 100%</i></p> <p><i>-13 of them scored 90%</i></p> <p><i>-1 of them scored 80%</i></p> <p><i>*1 other was taken out from 36 clients is new client who has not been with us in full quarter.</i></p>	<p>N/A</p>	<p>N/A</p>
<p>Output 2: <i>Coordinate holistic care for people with HIV by encouragement, and by providing small business loans, food supplements, and shelter repair.</i></p>	<p><i>35 clients in the program</i></p> <p><i>4 visits per family per quarter</i></p>	<ul style="list-style-type: none"> <i>• The 36 clients in home based care above our Coordinate holistic care has visited:</i> <i>• # of client visits: 114</i> <i>• Out of the 35 clients that were part of our program the whole quarter:</i> <ul style="list-style-type: none"> <i>-4 of them received 4 visits and more.</i> <i>-31 of them received less than 4 visits</i> <p><i>* This mental visits is separately counted adding on the coordinate health care visits to see the clients' living needs daily, so we don't need to make percentage like the home care visits above.</i></p> <ul style="list-style-type: none"> <i>• # of families receiving food supplements : 13</i> <ul style="list-style-type: none"> <i>- Begining:13+2- 3= End 12</i> <i>• # of families who got loans: 5</i> <ul style="list-style-type: none"> <i>- Begining:9+2-4= End 7</i> 	<p>N/A</p>	<p>N/A</p>

		<p><i>*There are 3 of them who have problems:</i></p> <p><i>1-Sreng Heng Lay (has paid back some)</i></p> <p><i>2-Dim Mon (recycled selling price has collapsed, may be put to bad dept next quarter)</i></p> <p><i>3- Reak Smey Meas (she still be sick)</i></p> <p><i>2-DimMon (recycled selling price has collapsed)</i></p> <p><i>3- Reak Smey Meas (she has been sick)</i></p> <ul style="list-style-type: none"> • <i># of houses repaired: 2</i> <i>-Pin Sokha</i> <i>-Mat Savy</i> <p><i>*We have been visiting most for the clients who were given loans but we didn't count in visiting service. (4 times/monthly each of them)</i></p>		
<p>Outcome 2: <i>Basic human needs are met, and some medium level needs (according to Maslow's Hierarchy of Needs—all on Level 1, some on Level 2 & 3)</i></p>	<p><i>70% of clients we have surveyed say 1 of their needs has been addressed in the quarter</i> <i>(This is a revised indicator already discussed with Steve G)</i></p>	<p><i>100 % of clients whom we have surveyed say 1 or more of their needs was addressed this quarter</i> <i>There were 35 clients who were surveys in this Q3.</i></p> <p><i>In fact, clients we have surveyed say on average 5 of their basic needs have been addressed in the quarter.</i> <i>*Among those needs what they like most are :</i></p> <ul style="list-style-type: none"> - <i>Shelter</i> <i>12/35=34%</i> - <i>Food</i> <i>9/35=26%</i> - <i>Water</i> <i>4/34=11%</i> - <i>Communication</i> <i>7/35=20%</i> 		

		<p>- <i>Sleeping place 3/35=9%</i></p> <p><i>We did not have any discussion about the difference between “addressing” a need (twer prausa lang) and solving a need (doh srey). We would like to be careful how we use language to make our survey more meaningful.</i></p>		<p><i>*We will find time to meet for discussion on it by Q4 with Susan.</i></p>
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